

Snapshot



A quick glance at what's happening with ACMO and the condominium industry.

The ACMOcon Condominium Management Conference

On Friday, June 18, 2021, ACMO held its first ACMOcon Condominium Management Conference. The theme for the conference, “Demonstrating Integrity and Professionalism Every Day: Best Practices for Condominium Managers,” focussed on foundational and professional competencies in the CMRAO framework, specifically interpersonal skills, communication, ethics and professional development.

Over 220 attendees enjoyed a full day of learning through virtual seminars covering topics including Ethical Condominium Management, Avoiding the Conflict-of-Interest Trap, Essential Skills for Successful Communications, Managing Conflict, Effective Time Management, and Lessons Learned from Recent Tribunal Decisions.

There was much excitement with attendees, engaging in the search for codes throughout the virtual platform for the chance to win some great prizes from ACMO, as they networked with over 25 exhibitors in the condominium service industry.

Thank you to all our expert speakers and sponsors for helping to make ACMOcon a successful event!

Welcome New RCMs

ACMO wishes to recognize those members who recently achieved their RCM designation and have demonstrated a commitment to professionalism and a higher standard of condominium management. Congratulations to all!

Gianina Alistar, RCM

Kaveh Oskouei, RCM

Luis Olivera Armas, RCM

Peter Peci, RCM

Bledi Celami, RCM

Olha Pulnyyeva, RCM

Nicholas Gavey, RCM

Srdjan Rajsic, RCM

Eduart Lako, RCM

Adela Xhameta, RCM

Sachin Lingaratnam, RCM

ACMO Disciplinary Decision

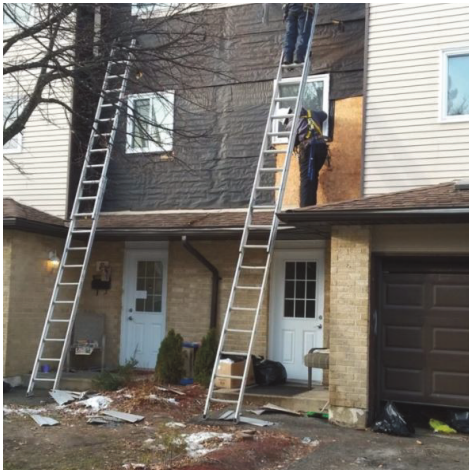
The ACMO Membership Standards Committee met recently to review a disciplinary decision issued by the CMRAO on February 26, 2021 against Elena Schneider for a conflict of interest and failure to comply with the Code of Ethics under the Condominium Management Service Act, 2015.

The committee determined that Ms. Schneider had also violated ACMO's Code of Professional Ethics and decided that



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appropriate disciplinary action was the lifetime revocation of her RCM designation and membership effective May 20, 2021. Following an appeal by Ms. Schneider, the committee upheld this decision and ordered that the decision be made public.

When an individual or company becomes a member of ACMO's professional community, we expect them to demonstrate the highest professional and ethical standards beyond the minimum regulatory requirements. We encourage all members to be familiar with and abide by our Code of Ethics for Professionals, Corporations and Associate members.

We've Moved!

On April 1, 2021, ACMO took an important step in its organizational evolution by becoming self-managed. The latest step in this transition was to procure new office space for staff. We are happy to announce the new ACMO office will be located at 2121 Argentia Rd., Suite 101, Mississauga, Ontario L5N 2X4. All phone numbers and emails remain unchanged. ■



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ACMO 2000 CERTIFICATION PROGRAM

ACMO 2000 certifications are awarded to condominium management companies that have successfully completed the certification process as well as the required compliance audits.

The mission of the ACMO 2000 Certification Program is to equip condominium management firms with standards to provide a higher level of service and integrity by:

- developing a series of core operational standards and procedures;
- certifying those firms who meet the standards;
- providing a structure for ongoing measurement of the firm's performance; and
- promoting the benefits of ACMO 2000 Certification to the broader condominium community.

Companies Passing the ACMO 2000 Compliance Audit

Effective May, 2021

Provincial Property Management Ltd.
Wilson Blanchard Management Inc.