## The Back Page



ACMO 2000 Certifications in 2019. Clockwise from top left: The Meritus Group, Feherty Property Management Inc., Zoran Properties Inc., and M.F. Property Management Ltd. (ACMO 2000 Compliance Audit completed). Photo credits: Ferenaz Lalji

## 20th anniversary – ACMO 2000

In 2000, ten ACMO Corporate member management companies completed the inaugural certification process and became ACMO 2000 Certified. Among the early adopters of this ground-breaking program were DEL Property Management, Larlyn Property Management Ltd., Malvern Condominium Property Management, M.F. Property Management, Provincial Property Management and Tag – The Active Group.

It was the industry's first-ever standards-based certification program for condominium management firms that focused on consistency and excellence in operations and ongoing compliance audits to measure the firm's conformity with common standards. An independent third party conducts regular compliance audits. The process for certification requires that condominium management firms develop systems based upon the standards set out in the ACMO 2000 Manual. The systems cover the four key operational areas of a condominium management firm: internal management, board relations, supplier relations and field operations.

This year, the number of ACMO 2000 firms will surpass 50. It's an exclusive club with many benefits for management companies that wish to be viewed as offering a superior level of quality service and professionalism to their customers.

For more information and to view a full list of ACMO 2000 Certified companies, as well as Corporate member firms that are completing the certification process, visit *acmo.org/acmo-2000/overview*