

# Snapshot



## A quick glance at what's happening with ACMO and the condominium industry.

### Promoting the Profession

This year's 9-month digital advertising campaign featuring Google search and display ads and LinkedIn ads generated a whopping 6 million digital impressions and over 33,600 click-throughs to the ACMO website. Visitors were clicking through for information on hiring RCMs and ACMO 2000 Certified firms, joining ACMO, earning the RCM designation, and subscribing to our e-newsletter.

Overall, a successful campaign for raising awareness of ACMO and the value of our professional designations amongst management firms, condo boards, owners and the general public.

### Congratulations New RCMs

ACMO wishes to recognize those members who recently achieved their RCM designation and have demonstrated a commitment to professionalism and a higher standard of condominium management. Congratulations!

*Tiffany van Dodewaard, RCM*

### ACMO Condominium Management Award Recipients

Each year, ACMO honours exceptional achievements in the condominium industry with its annual awards of excellence. This year's awards ceremony was held once again at an in-person luncheon on Friday, November 25, 2022, after two years of virtual ceremonies.

Individuals were nominated by fellow peers, board members, professionals, and trades in various award categories. Submissions were reviewed and evaluated by the 2022 Awards Selection Committee, comprised of Catherine Murdock, RCM (Chair), Armand Conant, Babak Aradalan, RCM, James Davidson, Peter Leong, Sally Thompson, and Vincent Bennett, RCM.

We are proud to recognize the following recipients of the ACMO Condominium Management Awards. Congratulations to all the nominees and winners!

**Manager of the Year** was presented to **Ramazan Kellezi, RCM**, who has demonstrated an extraordinary commitment and dedication to professional condominium property management.

**Leader of the Year** was presented to **Laurie Adams, RCM**, who has demonstrated team leadership in business practices and/or in the development of professional property managers.

**The Donna Farr Award** was presented to **Claudia Damaren, RCM, Jennifer Ricci, RCM and Michael Sentenai, RCM**, ACMO instructors who have demonstrated outstanding dedication to delivering the Registered Condominium Manager program.

**The Genesis Award** was presented to **Alfaz Rahemtulla, RCM**, who is new in the profession and has displayed exceptional service.

And the **Special Recognition Award** was presented to **Allan Rosenberg, Life RCM**, in recognition of their achievements that have positively impacted the condominium industry in Ontario.

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## **ACMO 2000 CERTIFICATION PROGRAM**

ACMO 2000 certifications are awarded to condominium management companies that have successfully completed the certification process as well as the required compliance audits.

The mission of the ACMO 2000 Certification Program is to equip condominium management firms with standards to provide a higher level of service and integrity by:

- developing a series of core operational standards and procedures;
- certifying those firms who meet the standards;
- providing a structure for ongoing measurement of the firm's performance; and
- promoting the benefits of ACMO 2000 Certification to the broader condominium community.

**Companies Passing the ACMO 2000 Compliance Audit**

**Effective August, 2022**

**AA Property Management & Associates  
Atrens Management Group Inc.  
Enfield Group Inc.  
FirstService Residential  
JTB Management Group Inc.**

**Nadlan-Harris Property Management Inc.  
Online Property Management Inc.  
Shiupong Management Limited  
Zoran Properties Inc.**

## Welcome New ACMO Members

ACMO extends a warm welcome to our newest members who have chosen to elevate their careers or business by joining our professional community. We look forward to a mutually prosperous relationship.

### Individual Members

Babajide Adigun  
Matilda Agalliu  
Jonathan Bull  
Eric Cantelo  
Henry Cheung  
Aimee Jubinville  
Sureaga Karunakaran  
Yadunath Mattai  
Karen Rubin  
Media Taha  
Aziz Virani  
Edgar Zamudio Gomez

### Student Members

Jennifer Buwaka  
Ava Bo Cui  
Hamed Ghomashchi  
Polly Horvay  
Jie Huang  
Evan Lloyd  
Milena Prenda  
Vidur Takru  
Caroline Vandenberg

### Associate Members

Arjay Gas Detection  
ATTA Elevators Corp.  
Bluemyth Technologies Inc.  
Designtheory Inc.  
District Security Services Inc.  
Drain 1 Plumbers Inc.  
Marissa Management and Services Inc.  
Ontario Restoration Services  
RDQ Engineering Inc.  
Remodel Canada Carpet  
One Floor & Home  
Repair and Run Inc.  
RideAlike Inc.  
TNR Industrial Doors

## Another Successful ACMO Certificate Course in the Books

On September 21st, 2022, ACMO presented the "Advanced Plumbing and Water Management" Certificate Course with 59 condominium managers participating. The 3-hour online course was led by instructor Adam Bartman, Executive VP of Field Operations at Eddy Solutions. The certificate course was very well received, with 92% of participants suggesting that they would recommend the course to their peers and 94.5% suggesting it represented very good to excellent value.

One participant noted, "I was very happy with the practical application of the contents. Most of the webinars are based in theoretical talks." Another participant shared that the course was "very informative and a great way to learn. Adam was fantastic in his presentation. Adam makes a complicated and "hidden" core of the building matter on plumbing so precisely and easily understandable. Thumbs up to the team for organizing it."

The ACMO Certificate Program consists of a series of continuing education courses providing a higher level of knowledge in specific condominium management topics in alignment with the CMRAO Competency Profile. Gaining a certificate builds on the knowledge managers acquired through the RCM program and further differentiates them from those who only get the minimum General Licence. Starting in 2023, successfully completing Certificate Courses will become a requirement for those wishing to obtain the RCM designation.

ACMO will continue to introduce more courses under the Certificate Program covering a wide range of topics condominium managers need to stay current and competitive in today's market.

The following condominium managers successfully obtained their "Advanced Plumbing and Water Management" certificate:

Ahmed Alkaddour	Caroline M. Vandenberg
Babak Ardalan	Keren McDonald
Eileen Boles	Jyoti Mehta
Karen Boux	Monica Murad
Lissa A. Breault	Pranvera Musaraj
Feng-Yuan Chuang	Ram Nadarajah
Gail Cote	Phil Nagle
Mary Rose Darmanin	Kiera Niezen
Shane De Zilva	Ganna Oreshyna
Maria Delgado	George Pifti
Heather Dickenson	Olha Pulnyeva
Sally-Anne Dooman	Robert John Pusching
Annette Fleury	Ismail Qorri
Junida Galanxhi	Lamali Rajab
Cristina Gambino	Maria Laura Rasile
Catherine Greig	Nancy Roy
Nir Gurau	Michael Royston
Estela Imas	Gowri Shakthi
Lea Imfeld	Yvonne Sim
Lisa Grace Ioannou	James Stewart
Silvana Koka	Maria Tashos
Sheila Krivsky	Amber Taylor
Danielle L Casha	Carolin VandenHaak
Justina Lee	Grace Wu
Sachin Lingaratnam	Susan Zolfaghari
Selena Livingstone	

## 2022 Condoland Infographic

The ever-popular Condoland, a snapshot of the condominium industry in Ontario with updated statistics for 2022, is now available for download on the ACMO website.

