# Newsworthy



Left to right: ACMO president Robert Weinberg, RCM, the Honourable Tracy MacCharles, Minister of Government and Consumer Services, and ACMO Government Relations chair Dean McCabe, RCM.

## ACMO Courses Named a Requirement for Licensing

It has been an eventful summer for the condominium management industry and for professional condominium managers across this province. After several years of public consultations, ongoing meetings and expert roundtables to revise and update the *Condominium Act*, 1998, results and outcomes are now rolling out. In brief, here are some of the highlights and milestones:

• The Condominium Authority of Ontario (CAO) is up and running as of September 1.

• The Condominium Management Regulatory Authority of Ontario (CMRAO) conducted public consultations for manager licensing fees and is expected to announce the fee structure this fall. • Also, the CMRAO will begin to assume its official duties on November 1.

• ACMO educational courses were named a requirement for licensing.

These are momentous times for everyone who works in our industry, and indeed owners who have chosen a condominium lifestyle.

### ACMO Courses Named a Requirement of Licensing

Minister of Government and Consumer Services, Tracy MacCharles, designated ACMO's four courses and challenge examinations as a requirement for condominium managers

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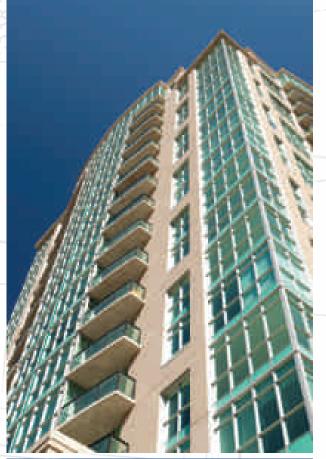
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in Ontario to obtain a general licence under the *Condominium Management Services Act*. Our jurisdiction-specific content supports industry best practices and unique requirements of Ontario law. condominium managers and condominium management providers in Ontario is still evolving, and we are doing our best to keep you up-to-date on the procedures as we understand them.

As of November 1, 2017, every condo manager and firm in Ontario has 90 days to apply for a mandatory licence with the CMRAO in order to continue providing condominium management services.

We are pleased this announcement coincides with our 40th Anniversary, further highlighting ACMO's long history of leading the condominium management profession.

The full text of the Minister's Designation can be found on our website at www.acmo.org/licensing-updates.

#### Licensing of Managers and Management Companies

The new process of licensing for

Remember, the Condominium Management Regulatory Authority of Ontario (CMRAO) is the designated licensing and regulatory body for the profession. We encourage you to sign up for their mailing list to receive updates and visit CMRAO's website for more information.

## **CAO Posts Notice of Fees**

After a period of public consultation, the Condominium Authority of Ontario

(CAO) has confirmed on its website its fee amounts.

#### CAO Assessments

The monthly assessment fee per voting unit that is payable through each corporation: \$1 per month/\$12 per year Services covered:

• information for owners on condominium living

• mandatory training for condominium directors

• self-help tools and guided pathways for resolving common issues and disputes

• The Condominium Authority Tribunal (CAT) for online guided negotiation, mediation and adjucative services for disputes prescribed in regulation

• Public registry of all condominium corporations for increased transparency and accountability

### CAT Fees

The CAO is responsible for overseeing and managing the operations of the Condominium Authority Tribunal (CAT), a new dispute resolution forum to provide owners and corporations with fast, fair and cost-





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effective dispute resolution services. The CAT will have exclusive jurisdiction to resolve certain dispute types prescribed in regulations to the *Condominium Act*, 1998.

1) Filing fee – \$25 – This fee provides parties with access to the CAT's online dispute resolution system, where they can negotiate in a neutral forum and resolve disputes themselves.

2) Assisted resolution fee – \$50 – this fee provides parties with a dedicated CAT mediator who will attempt to settle the dispute collaboratively with the parties.

3) Tribunal decision fee – \$125 – This fee provides parties with a dedicated CAT member who will conduct a formal adjudication of the dispute, and issue a binding order

If a dispute proceeds through all dispute resolution stages, the total cost will be \$200. All CAT fees are non-refundable.

These fees take effect on November 1, 2017 when CAT begins accepting applications. Fees are payable by the person who files the dispute.

For more information visit condoauthorityontario.ca/summary-of-proposed-fees/

"Addressing the growing needs of condo communities across the province and supporting long-term sustainability of condo living is key to our government's mandate. *Creating new consumer* protections will help to build more sustainable condo communities so residents moving into condos today and in the future will be able to look forward to healthy condo communities and peace of mind in the place they call home"

Tracy MacCharles, Minister of Government and Consumer Services

## 2017/2018 Themes

## Winter

So You Want to be an RCM Articles due: October 25 Ads due: November 8

## Spring

Condos and Climate Change Articles due: February 25 Ads due: March 8

## Summer

The Holistic Condo Articles due: April 25 Ads due: May 8

## Fall

The Condo Act, 1998: Amended and Improved Articles due: July 25 Ads due: August 8

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