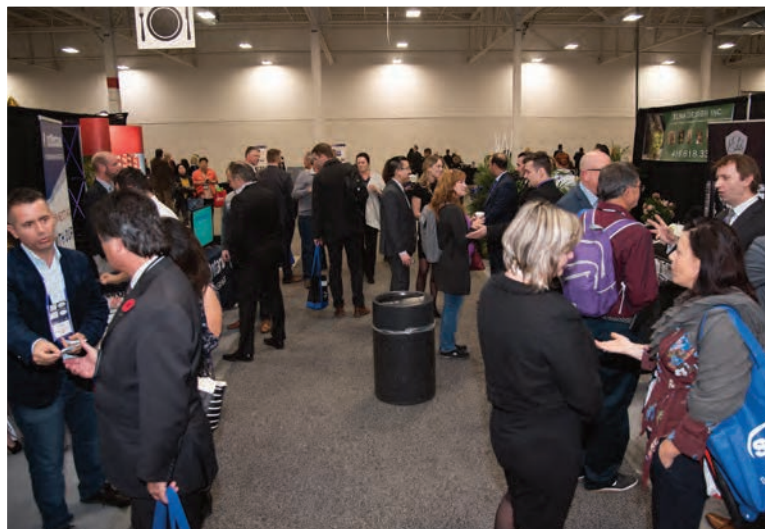


# 21st Annual Condominium Conference







The Annual Condominium Conference, organized jointly by ACMO and CCI-Toronto, enjoyed tremendous success in its 21st year! With the highest ever recorded delegate attendance (1450), over 230 exhibits, 37 sponsors, and a robust educational program, the event offered something for everyone!

The Conference kicked off with the ever-popular "Welcome Reception" at the Crooked Cue, Etobicoke. Delegates enjoyed networking, great food and billiards as the Conference rang in its official opening.

Day one began with breakfast on the show floor, which, coupled with lunch and breaks throughout the day, afforded delegates the great opportunity to network with the numerous exhibitors at the event. Opening remarks were provided by Conference Co-Chairs, Sally Thompson and Robert Weinberg, along with a special presentation from the Assistant Deputy Minister of the Ministry of Government and Consumer Services, Glen Padassery. As the day's educational program began, delegates were able to choose from full sessions or mini sessions held on the Trade Show Floor. Topics such as "Change is the New Constant", "123s of Condo Contracts", "Buildings Coming of Age", "Dealing with Difficult People" (to name only a few) were discussed proving to be a valuable asset to both property managers and condominium board directors alike. The day concluded with a wine & cheese reception on the show floor with exhibitors.

Delegate excitement and enthusiasm built on Day one carried over to Day two which began with a presentation that honoured Remembrance Day and a charity that supports veterans, Soldier On. Funds collected from the ACMO/CCI-T Condo Cup hockey game were presented by team captains, Dean McCabe (ACMO) and Marc Bhalla (CCI-T), to a representative of the char-





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ity. The session that followed, delivered by Robin Dafoe of the Condominium Management Regulatory Authority of Ontario (CMRAO) and Tom Wright of the Condominium Authority of Ontario (CAO), discussed changes to the condominium industry along with licensing of property managers. Delegates again benefited from a program of full sessions or mini sessions on the show floor, networking opportunities with suppliers and conference features, such as the cappuccino or smoothie bar, keeping them fully engaged. Best booth award was given to Vital Safety Services for their originality and creativity in booth design offering a great overall experience to attendees who visited them on the trade show floor.

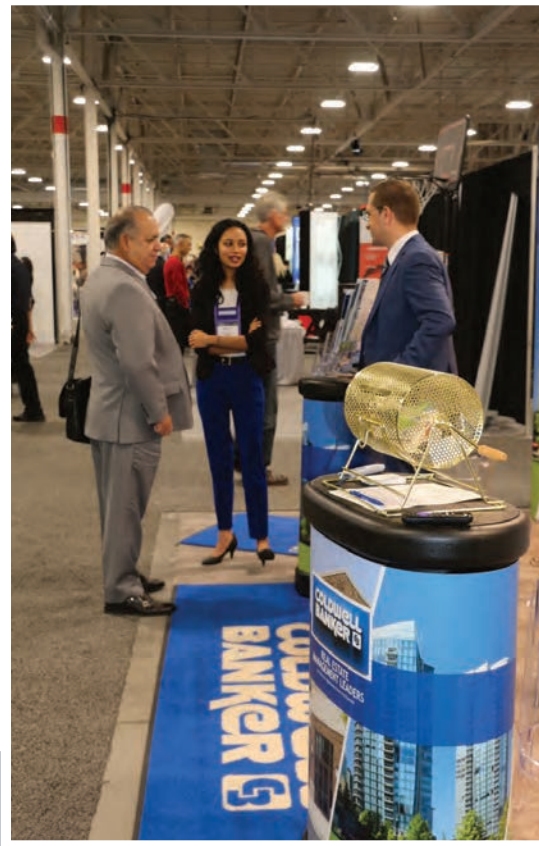
The closing lunch and session were not to be missed! One lucky conference attendee won a \$4000 travel voucher (sponsored by Fine & Deo) while others won a Macbook Air and PVR (provided by Rogers). The Case Law Update led by moderator Murray Johnson, dressed appropriately in traditional Judge attire, and speakers Jim Davidson, Jonathan Fine and Brian Horlick presented various legal proceedings and decisions relating to the condominium industry for 2017; always an attendee favourite, the session ended the conference on a high note!

Committee members along with designated staff work tirelessly to deliver each annual program and this year thanks are extended to Sally Thompson - Committee Chair, Robert Weinberg - Committee Chair, Murray Johnson, Tania Haluk, Brian Horlick, Audrey McGuire, Catherine Murdock and Robert Thackeray who work in tandem with association management firms Association Concepts and BB&C Management Services Inc. Special Recognition is also extended to our Partner Sponsor, Fine & Deo, for their continued support in making the event possible!

Planning for next year's conference is already underway - mark November 16-17, 2018 in your calendars and watch for more details as they become available! We look forward to seeing you at #condoconference2018!









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