

# Newsworthy

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## Continuing Education, Cabinet Shuffles, CAT Decisions and Condo Conference 2019

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### **NEW Continuing Education Requirements for Condo Manager General Licence Renewal in 2019**

The Ministry of Government and Consumer Services has recently announced new continuing education requirements for certain General Licensees prior to licence renewal on July 2, 2019. The purpose of this program is to ensure the sector has up-to-date knowledge of Ontario's condo law changes.

ACMO was asked to develop and host the continuing education webinars for condo managers who were granted a General Licence and completed education and examination requirements prior to November 1, 2017. More information can be found on the ACMO and CMRAO websites at [acmo.org](http://acmo.org) and [cmrao.ca](http://cmrao.ca), respectively.

### **PC Government 'Calibrates' Cabinet**

Four months into their mandate Ontario's Progressive Conservative government led by Premier Doug Ford has made changes to its cabinet.

Bill Walker, MPP for Bruce-Grey-Owen Sound, succeeds Todd Smith as Minister of Government and Consumer Services.

We were pleased to have Minister Walker attend the Annual Condominium Conference in November. His speech to delegates was well received. You can see photo highlights of the event on pages 48–49.

### **New Venue for 2019 Condo Conference**

The Annual Condominium Conference held in November was a resounding success. We extend our thanks to all who participated including delegates, speakers, exhibitors and sponsors.



### What is an ACMO 2000 certified company?

The ACMO 2000 Certification Program requires management firms to develop systems based upon four key operational areas including:

- internal management,
- board relations,
- supplier relations, and
- field operations.

Firms achieving ACMO 2000 certification adhere to a rigorous auditing process every three years by an independent auditor to guarantee continued compliance with this Standard.

### Why choose an ACMO 2000 certified company?

Condominium corporations benefit from the extra step ACMO 2000 companies take to provide **a level of service above the rest.**

By pursuing certification, ACMO 2000 companies have chosen to adhere to a higher standard of transparency and accountability.

Certified companies must employ managers who have achieved ACMO's Registered Condominium Manager (RCM) designation and ensure any manager without the designation is supervised by an RCM. RCMs are required to achieve 20 hours of continuing education credits and are well-versed in the latest industry news and regulations, thus positioning themselves as leaders in their profession.

For a list of ACMO 2000 certified companies, visit [acmo.org/acmo-2000-firms](http://acmo.org/acmo-2000-firms) or contact [info@acmo.org](mailto:info@acmo.org).



**Association of Condominium Managers of Ontario (ACMO)**

2233 Argentia Rd. Suite 304 Mississauga, ON L5N 2X7

Tel: 905-826-6890 1-800-265-3263

[acmo.org](http://acmo.org)

The Conference Committee is especially pleased to announce that next year the conference will take place at the Enercare/Beanfield Place Centre at Exhibition Place. Read more about this exciting opportunity on The Back Page found on page 70.

### CAT Issues First Decisions

The Condominium Authority Tribunal (CAT) has issued its first decisions from nine cases that it received since the CAT was established. As readers know, one of the services provided by the Condominium Authority of Ontario is an

online dispute resolution service available through the CAT. The full text of the decisions can be found free of charge on the CanLII website at [canlii.org/en/on/oncat/](http://canlii.org/en/on/oncat/)

ACMO associate member Christopher Jaglowitz, a partner at Gardiner Miller Arnold LLP, has summarized these recent CAT decisions on the Ontario Condo Law Blog and offers his assessment and lessons learned thus far. You can read Chris's summary here: [www.ontariocondolaw.com/2018/11/articles/case-studies/cats-out-of-the-bag-the-tribunals-first-year/](http://www.ontariocondolaw.com/2018/11/articles/case-studies/cats-out-of-the-bag-the-tribunals-first-year/) ■



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## 2019 CM Themes

We are looking for articles and accompanying images for the 2019 CM magazine. Themes are established and approved by the Communications Committee, but if there is a topic you would like to write about that does not fit one of our themes, please send an email to [editor@acmo.org](mailto:editor@acmo.org) and if suitable, we will be more than happy to include your story.

### Spring

Your Value Proposition

**Articles due:** January 25

**Ads due:** February 8

### Summer

The Fundamentals of Managing

**Articles due:** April 25

**Ads due:** May 8

### Fall

Can't We All Just Get Along

**Articles due:** July 25

**Ads due:** August 8

### Winter

Technology to Manage

Business and Life

**Articles due:** October 25

**Ads due:** November 8

## Photography Guidelines

A picture tells a thousand words and with more and more hobby photographers there should be no shortage of great story-telling images. Here are some guidelines to help you submit the best author's head shot, condo balcony, lobby or interior image to support your article.

### Specs

- Images should be in colour and in jpeg format
- Resolution should be 300 dpi
- Image size should be approximately 8X10 in real size (2400X3000 pixels)