

Working Collaboratively

A Warm Hello to all of our Readers.

Now that I have seven months into



my role as President, I would like to take this opportunity to thank all of you for your welcoming and positive spirit.

Your support makes my role as President a pleasure knowing that I represent such talented individuals in this industry.

It is hard to believe that we have just added another successful ACMO/CCI Toronto & Area Condo Conference to our accomplishments. Attendance was on a par with last year, and we were especially honoured to be joined by the Honourable Bill Walker who was recently appointed Minister of Government and Consumer Services. To date, I have heard only good feedback and I encourage all of you to submit any suggestions you may have to contribute to the 2019 Condo Conference. Next year's conference will take place at the Enercare and Beanfield Centre and is scheduled for October 4-5, 2019. The new "X" Hotel is on the property for the convenience of those who like to stay over, and for commuters it is more accessible with public transportation right to the door of the centre.

I want to thank all of our Committee members from ACMO and CCI Toronto and of course the staff from both associations. This conference would not have been possible without your dedication, commitment and support.

We have now completed the first year of licensing. During the transition, I heard on numerous occasions that condominium managers were feeling overwhelmed. The reality is that, in the property management indus-

try, there is never enough time in the day to complete all the tasks at hand. Management companies are having to hire Administrators to take the burden of these tasks away from condominium managers. Although this will have a financial impact to both management companies and clients, it is a reality that will define the future of professional management.

I am confident the bar has been raised. It is no secret that condominium managers have been waiting

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many years for this to happen, and I strongly believe we are on the right path. With the support of ACMO, ACMO 2000 firms, management companies, and boards of directors across Ontario, condominium managers will be recognized as professionals. Changes are happening and managers are hot commodities. I personally witnessed and had positive conversations with board directors at the conference who understood and welcomed the changes even though they knew it could impact their budget. They appreciated how important it is to have an educated condominium manager representing their community and working collaboratively in making significant decisions for their condominiums.

Another shift change in our industry is that we are going to lose a wealth of knowledge as experienced managers move into retirement. This will have a definite impact over the next three to five years. Most of these individuals have been mentors for new generations coming into the industry. On the flip side it is encouraging to see many new faces at the ACMO events.

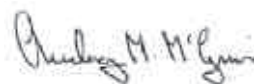
Our main mandate is of course education, with advocacy and communications being the other two

main pillars of ACMO's services. It's particularly rewarding to hear that the RCM designation is still recognized as a higher standard, and that the tools and resources ACMO provides are valued by its members.

In closing, I would like to extend sincere best wishes to each of you and your families for a safe and Happy Holiday season. Spend time with your loved ones and take care of one another!

Quote for the season

Be kind and appreciate all individuals we are all needed and here for a reason.



Audrey M. McGuire, RCM
ACMO President